# DEPARTMENT OF INTERNAL MEDICINE NEW PROVIDER ORIENTATION



# DEPARTMENT ADMINISTRATION

Kristin Goedken, MBA Associate Clinical Department Administrator

## **Topics**

- Internal Medicine Administrative Team
- Internal Medicine Division Administrators
- Tools/Resources
- Internal Medicine Compensation Plan
- UI Centers for Advancement
- Feedback

# **Administrative Team Overview**

#### **Faces in Administration**



Lori Bassler
Director, Research
Administration &
Finance Operations



Kaila Boothroy Human Resources Director



**Thomas Callahan** Senior Application Developer



**Nikki Carney** Human Resources Associate



Michaela Davis Human Resources Generalist



Eileen Fürestenberg Human Resources Specialist



Kristin Goedken Associate Clinical Department Administrator



**Barb Jaeger** Human Resources Specialist



**Trevor Jackson**Director of
Communications



Jackie Kersten Senior Financial Analysis



**Gennadiy Maksymov** Data Analyst



Sherry Mattison
Executive Assistant
to the Chair



Amy McDonald Senior Business Analyst



Jack Oller Human Resources Associate



**Grant Worthington**Clinical Department
Administrator

#### **Division Administrators**



**Molly Flynn** Cardiovascular Medicine



**Collin Just** Endocrinology and Metabolism



**Hilary Humphrey**Gastroenterology and Hepatology



Jamie Paul General Internal Medicine Hospital Medicine (Interim)



**Ann Tvedte** Hematology, Oncology and Blood & Marrow Transplantation



Danielle Allen Immunology Infectious Diseases (interim)



Jackie Kersten Nephrology



Sam Bredlau Pulmonary, Critical Care, and Occupational Medicine

#### **Division Administrators**

**Financial Analysis** 

Clinical ssignments

# Recruitment

**Patient Satisfaction** 

**Budgets** 

On-boarding

**VA Eighths** 

Retirement

ducation

# Changing FTE

**Day-to-day Inquiries** 

Credentialing

Compensation

Comp Model

Revenue Cycle

Malpractice

ellowship Progra

Research

**Emeritus Appointment** 

**PSA & Contracts** 

Vew Ende

**Proformas** 

Staff Development

# Departmental Tools & Resources

# **Application Development/Database Team**

Quick solutions and/or long-term data needs

Oracle based technology & availability of other tools

Data manipulation, entry, & presentation

Thomas Callahan & Gennadiy "Henry" Maksymov <a href="mailto:IntMed-OracleHelp@uiowa.edu">IntMed-OracleHelp@uiowa.edu</a> or 319-356-7162

# **Ask IM Reporting**

**Grant Profile** 

Clinical Productivity

Faculty Profile

Annual Review Form Schedule Reporting

#### **Grant Profile**

- Faculty specific document:
  - Outlines every grant proposal with individual faculty involvement (PI and other roles)
  - Separates proposals by awarded, submitted, terminated, and not funded
  - Resource to quickly and easily obtain comprehensive summary of total funding and/or extramural salary support
    - Requires the grants administrative office is made aware of all grant submissions, including federal grants, VA awards, internal awards, foundation grants, etc.

# **Clinical Productivity**

- Physician and Advanced Practice Provider Clinical Productivity
- Comprehensive set of reports:
  - -RVU productivity by individual or division
  - Billing reports including units billed by CPT code and procedure logs

## **Faculty Profile**

- Faculty focused report outlining overarching details of faculty appointment
  - -Track, division, rank
  - Appointment information including start date and years in rank
- Mechanism to track reappointment, promotion, etc.
- Additional resource for tracking grant support

#### **Annual Review Form**

#### **Faculty**

- Required to be completed each year
- Department streamlines process through Ask IM
- Ask IM form prepopulates certain information to aid in more comprehensive review
- Opportunity to meet with your Division Director to discuss your prior year success and upcoming goals
- Upcoming edited timelines
  - December-January: Faculty complete form
  - January-February: Faculty meet with Division Director
  - March 1st: Review due to Dean's Office

#### **Advanced Practice Providers**

- Required to be completed each year
- Completed through Self Service form maintained by University
- Tool opens in November
- November-March: Employee completes self review and meets with supervisor
- Reviews are due by March 31st

# **Schedule Reporting**

- Faculty and Advanced Practice Provider scheduling report
- Generated from QGenda schedule
  - Providers are encouraged to use QGenda for tracking their clinical schedule
    - Please speak with your Division Administrator regarding your division-specific QGenda instructions
  - Ask IM data provides mechanism for counting and tracking clinical expectations

# **Compensation Model**

**Faculty Compensation** 

#### **Advanced Practice Providers**

- No current compensation plan specifically designed and implemented for Advanced Practice Providers
- Compensation for APPs follows university plan guides for specific job type and classification
- Please speak with your Division Administrator for questions pertaining to compensation

# **Faculty Compensation Plan**

- Overarching components of Faculty Compensation Plans:
  - Transparent and equitable
  - Consistent Effort Standards
  - Faculty can drive their own compensation
  - Rank-based Baseline Compensation for every faculty in CCOM
  - Recognizes achievements in Clinic, Research and Education
  - Rewards highly productive individuals AND teams
- Your Division Administrator is the expert on your Division-Specific Plan

https://hr.uiowa.edu/pay/pay-plans

# Departmental Philanthropic Endeavors

**Department of Internal Medicine** 

### UI HEALTH CARE PHILANTHROPY



Proud to Support the Department of Internal Medicine



HAYDEN BEVELACQUA Associate Director of Development Health Sciences Hayden.Bevelacqua@foriowa.org 319.467.3808



SCOTT SMITH
Associate Director of Development
Health Sciences
Scott.Smith@foriowa.org
319.467.3371

#### FY25 Areas of Focus:

- Support for research and discovery
- Support to ensure access to premiere medical education and training
- Support for exceptional patient care
- Support for our people
- Grateful patient and family referrals and interactions

# Philanthropic activities in 2024

HAWKI G/V BACK

- Support received in 2024
  - \$75,000 to provide support for research in the area of interstitial lung disease.
     Sean Tully
  - \$50,000 in support of Dr. Terry Wahls and her multiple sclerosis research MS
     Run in the US
  - \$50,000 pledged gift to support the Dr. Richard Kerber Cardiovascular Medicine Fellowship Fund Michael Muellerleile, MD
  - \$25,000 to provide Fellowship Program support for the Division of Pulmonary Medicine – Ihab and Colleen Hassan
- Total Productivity:
  - FY24: \$6.9 million
  - FY23: 7.1 million
  - FY22: \$7.3 million

# We need your feedback!

- New Provider Orientation Evaluation
  - https://uiowa.qualtrics.com/jfe/form/SV\_6ojApB7lxtJQtiS

- Internal Medicine anonymous suggestion box
  - https://designcenter.uiowa.edu/form/internal-medicine-feedback
- Institutional and Department surveys throughout the year





# Welcome to the Department

medicine.uiowa.edu/internalmedicine







